



Thank You for Your Business

Try On Your Shoes

Please take a moment to try on your shoes indoors on a carpeted floor to ensure they fit properly. **Returns must be in new, unworn condition.**

Returns or Exchanges

If your new shoes don't fit, or you're just not thrilled with them, you can return them for an exchange or refund (less shipping*). To return your shoes, use the **merchandise return form** on the back of this page. Complete the form and include with the returned merchandise.

Closeouts are eligible for exchange only. Special orders are not eligible for returns or exchanges. All returns and exchanges must be made within 90 days of your order date. **Please read our full return policy at www.2bigfeet.com/returns**

*Shipping charges are non-refundable. We will, however, cover shipping costs on your first exchange to the contiguous U.S.

Returning Your Shoes?

Place your shoes back in their shoe box with all included shoe paper, laces, etc. as they were received by you. **We only accept returns on new, unworn merchandise.** Hangtags and packaging must be intact for sandals, socks, etc. We do not accept worn returns, or returns without their shoe box.

Do not tape and ship the shoebox itself. Place the shoes back in the **original packaging** to ship them back to 2BigFeet. Returns received with damaged or missing packaging are subject to a 25% restocking fee. *Shoes that are returned in worn condition will not be accepted.*



Like 2BigFeet.com on Facebook at www.facebook.com/2BigFeet for exclusive coupons & discounts!



Why Shop 2BigFeet?

Free Shipping*
Up to Size 22 & 14 E

Large Selection
90 Days for Returns

Inventory In Stock
Secure Website

What are our customers saying?

It was so easy to order my boots from your web site. Your service was wonderful and the shipping was just as good. I can't believe how quick I received my order and the fit was also perfect. Thank you for being available to me!

- Robert in Texas

THANK YOU! for the great service & product that we recently ordered from you. The boots fit my boyfriend perfectly and he LOVES them! In fact, he is ordering a few more pairs because he was so pleased!

- Michelle in Canada

I received the shoes in record time and in great condition. Thank you so very much! I'm definitely a very happy customer and will pass on the word about how wonderful you guys are. I will, without doubt be buying from you again.

- Maria in Australia

Questions About Your Order? **Call Toll-Free 1-866-635-1720**

Customer Service Hours: 8:30 AM – 7 PM Eastern Time, Monday – Saturday

*Free shipping applies only to contiguous U.S. on orders of \$100 or more. See website for details.

2BigFeet.com Merchandise Return Form

Complete this form and enclose with your return. This form must accompany any returned merchandise. Returned items must be new, unworn, in original packaging and returned within 90 days of the order date. **Please read the complete return instructions on our website: www.2bigfeet.com/returns**

Questions? Call toll-free 1-866-635-1720

Name: _____ 2BigFeet Order Number: _____

Items Returned

SKU:	Size:	Color:	Width:
Exchange or Refund? If exchanging, note SKU, Color, Size, Width of Exchange Wanted:			
Reason for Return?			
SKU:	Size:	Color:	Width:
Exchange or Refund? If exchanging, note SKU, Color, Size, Width of Exchange Wanted:			
Reason for Return?			
SKU:	Size:	Color:	Width:
Exchange or Refund? If exchanging, note SKU, Color, Size, Width of Exchange Wanted:			
Reason for Return?			
SKU:	Size:	Color:	Width:
Exchange or Refund? If exchanging, note SKU, Color, Size, Width of Exchange Wanted:			
Reason for Return?			

Ship all returns to:
2BigFeet, LLC
2052 S. Davis Road
LaGrange, GA 30241

Office Use Only
