



Thank You for Your Business

Try On Your Shoes

Please take a moment to try on your shoes indoors on a clean carpeted floor to ensure they fit properly.

Returns must be in new, unworn condition.

Returns or Exchanges

If your new shoes don't fit, or you're just not thrilled with them, you can return them for an exchange or refund (less shipping*). To return your shoes, use the **merchandise return form** on the back of this page. Complete the form and include with the returned merchandise. Go to **www.2bigfeet.com/returns** if you would like a no-hassle shipping label sent to you.**

Special orders are not eligible for returns or exchanges. All returns and exchanges must be made within 90 days of your order date. **Please read our full return policy at www.2bigfeet.com/returns**

*Shipping charges are non-refundable. We do offer free shipping on the first exchanged pair sent to you in the contiguous U.S.

**Cost of the return label will be deducted from your refund amount. See website at www.2bigfeet.com/returns for details.

Returning Your Shoes?

Place your shoes back in their shoe box with all included shoe paper, laces, etc. as they were received by you. **We only accept returns on new, unworn merchandise.** Hangtags and packaging must be intact for sandals, socks, etc. We do not accept worn returns, or returns without their shoe box.

Do not tape and ship the shoebox itself. Place the shoes back in the **original packaging** to ship them back to 2BigFeet. *Returns received with damaged or missing packaging, or shoes that are returned in worn condition will not be accepted.*



Products MUST be received in the condition you received them.

Like 2BigFeet.com on Facebook at **www.facebook.com/2BigFeet** for exclusive coupons & discounts!



Why Shop 2BigFeet?

Free Shipping*
Up to Size 22 & 14 E

Large Selection
90 Days for Returns

Inventory In Stock
Secure Website

What are our customers saying?

One great shoe indeed and fast service and good price as well. I am disabled and have feet problems due to diabetes, and these shoes were just super for that first full night's sleep of many to come!! Thanks guys!!!

- James in North Carolina

It was so easy to order from your web site. Your service was wonderful and the shipping was just as good. I can't believe how quick I received my order and the fit was also perfect... I have already recommended your site.

- Robert in Texas

Hi! I can't remember sending you an e-mail to let you know that I received my son's shoes in great condition and in just nine days. Thank you for being so reliable. You have no idea how good it is to have found you guys.

- Marla in Australia

Questions About Your Order? Call Toll-Free 1-866-635-1720

Customer Service Hours: 9 AM - 8 PM Eastern Time, Monday - Friday

*Free shipping applies only to contiguous U.S. on orders of \$100 or more. See website for details.

2BigFeet.com Merchandise Return Form

Complete this form and enclose with your return. This form must accompany any returned merchandise. Returned items must be new, unworn, in original packaging and returned within 90 days of the order date. **Please read the complete return instructions on our website: www.2bigfeet.com/returns**

Questions? Call toll-free 1-866-635-1720

Name: _____ 2BigFeet Order Number: _____

Items You Are Returning:

Item # 1

SKU:	Size:	Color:	Width:
Reason for Return?		Exchange or Refund?	

Item # 2

SKU:	Size:	Color:	Width:
Reason for Return?		Exchange or Refund?	

Items You Are Ordering In Exchange:

Item # 1

SKU:	Size:	Color:	Width:
Product Name / Description:			

Item # 2

SKU:	Size:	Color:	Width:
Product Name / Description:			

In the event that there is a balance due, we will contact you using the email address we have on file. To authorize us to charge the card we have on file with any difference owed, let us know below.

Ship all returns to:
2BigFeet, LLC
2052 S. Davis Road
LaGrange, GA 30241

Office Use Only

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